

Quality Policy

JARAGUÁ's Quality Policy objective is to define directives for monitor and promote necessary continuous improvement to business development and Quality Management System established at our Quality Manuals, describing activities and basic directions determined by Top Management, to be followed and used within all organization, in order to assure fulfillment of Codes, Standards, Specifications and contracts requirements for our products and services.

To achieve these goals, JARAGUÁ's image has to be permanently attached to:

- QUALITY of our products and services;
- COMPETITIVITY in performing our activities and;
- EFFICACY in performing our obligation.

This Policy is based at JARAGUÁ's BASIC PHILOSOFHY, which assure the necessary resources, by the following premises:

- Employees are the biggest partners of our organization;

-Fulfillment of Customer needs and expectations;

Transferring to products and services our best knowledge and Employees contributions;

To do so, JARAGUÁ's products and services quality shall be constructed in a day by day basis with our work, through mutual cooperation with partners and suppliers, with individual actions and processes improvement under each one responsibility, in order to assure our Customers satisfaction when acquiring and using our products and services.



ÁLVARO BERNARDES GARCIA
Chairman of the Board

